System For Retail & Supermarkets

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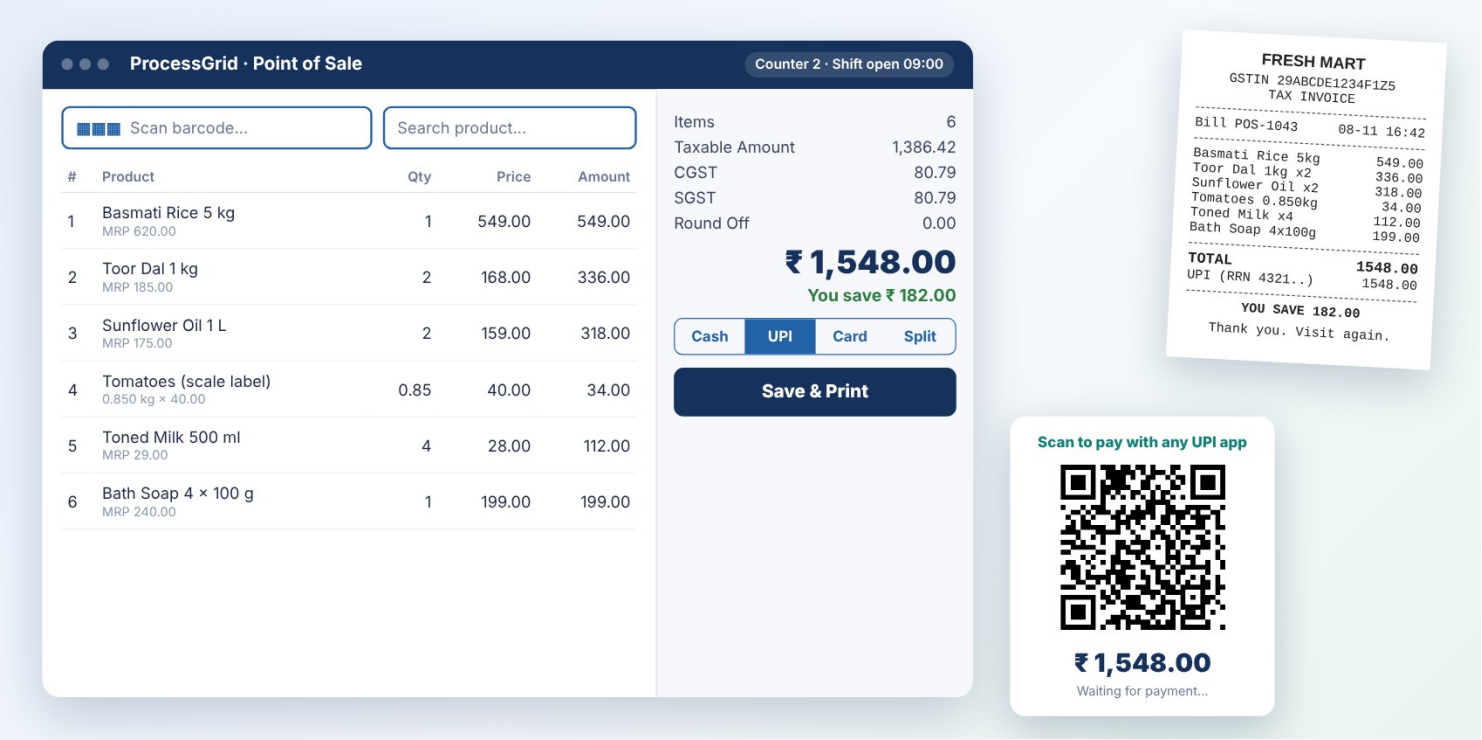
Your business isn't modular. Why should your software be?

A workflow-driven business execution platform, with AI built in — from the first customer message to the final audit.



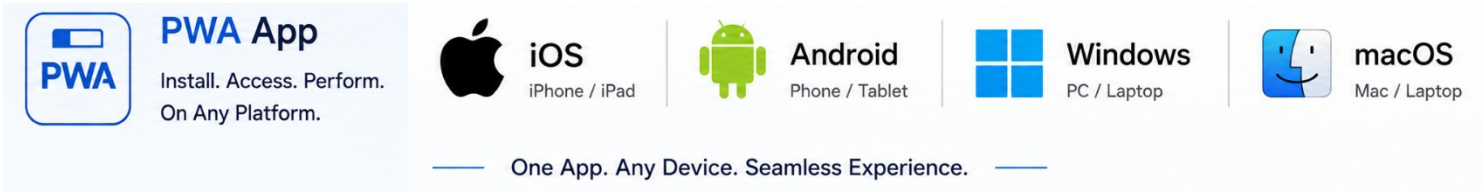
Built for Retail & Supermarkets

- Supermarkets & Hypermarkets
- Grocery & Kirana Stores
- Pharmacies & Medical Stores
- Fruits, Vegetables & Dairy
- Bakeries & Sweet Shops
- Fashion, Footwear & Electronics

And Multi-Branch Retail Chains ...

Key Value Proposition

- ❖ Barcode & Weighing-Scale Label Billing
- ❖ Tax-Inclusive Shelf Prices with MRP Savings
- ❖ UPI QR & Card Machines Confirmed by the Provider
- ❖ Cash, UPI, Card & Split Payments
- ❖ Shift Close with Supervisor Verification
- ❖ Branch-Wise Stock Updated with Every Bill
- ❖ GST Compliance: B2C in GSTR-1, E-Invoice for B2B
- ❖ Sales, Purchase & Festival-Aware Forecast Analytics


PWA App
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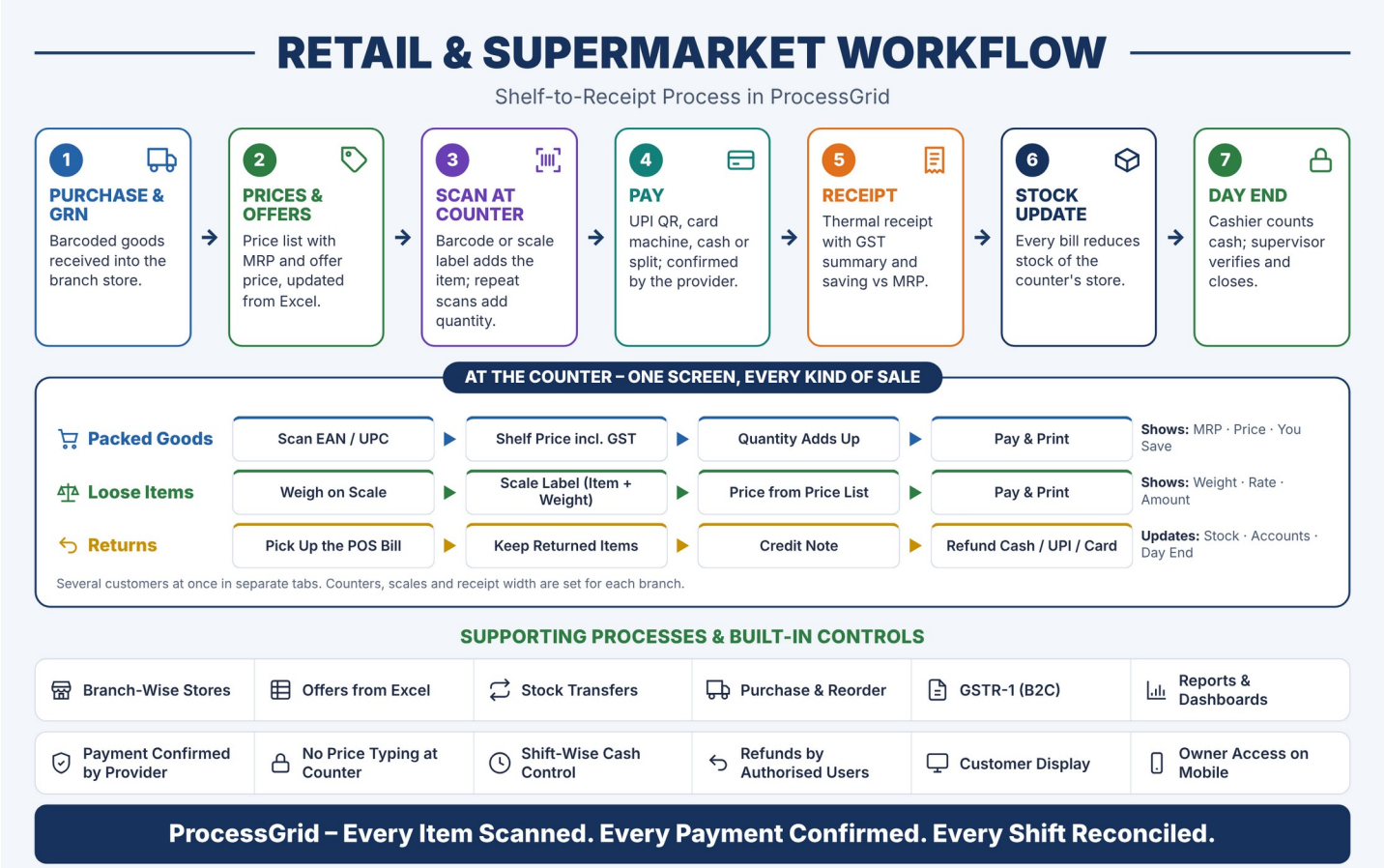


Retail Business Process Management

ProcessGrid enables every store and retail chain to design, automate and monitor its own way of working. Every stage, approval and exception from purchase to the cash counter is configured to the store's practice, without changing the software.

Configure Workflows For

- Purchase Orders & Goods Receipt
- Price Changes & Offer Periods
- Counter Billing & Payments
- Returns & Refunds
- Stock Transfers Between Branches
- Day End & Cash Verification
- Customer Complaints & Internal Tasks

Visual Workflow Monitoring

- Kanban Board of Open Tasks
- Gantt Charts for Store Projects
- Calendar Views for Deliveries & Offers
- List Views
- Task Lists / To-Do Lists
- Real-Time Dashboards
- Process Analytics & Reports

The platform supports multi-stage workflows, role-based approvals (purchase orders, refunds, day-end differences), delayed tasks highlighted on a timeline Kanban for the team lead to reassign, automated notifications and real-time visibility across counters, stores and branches.

For the Owner

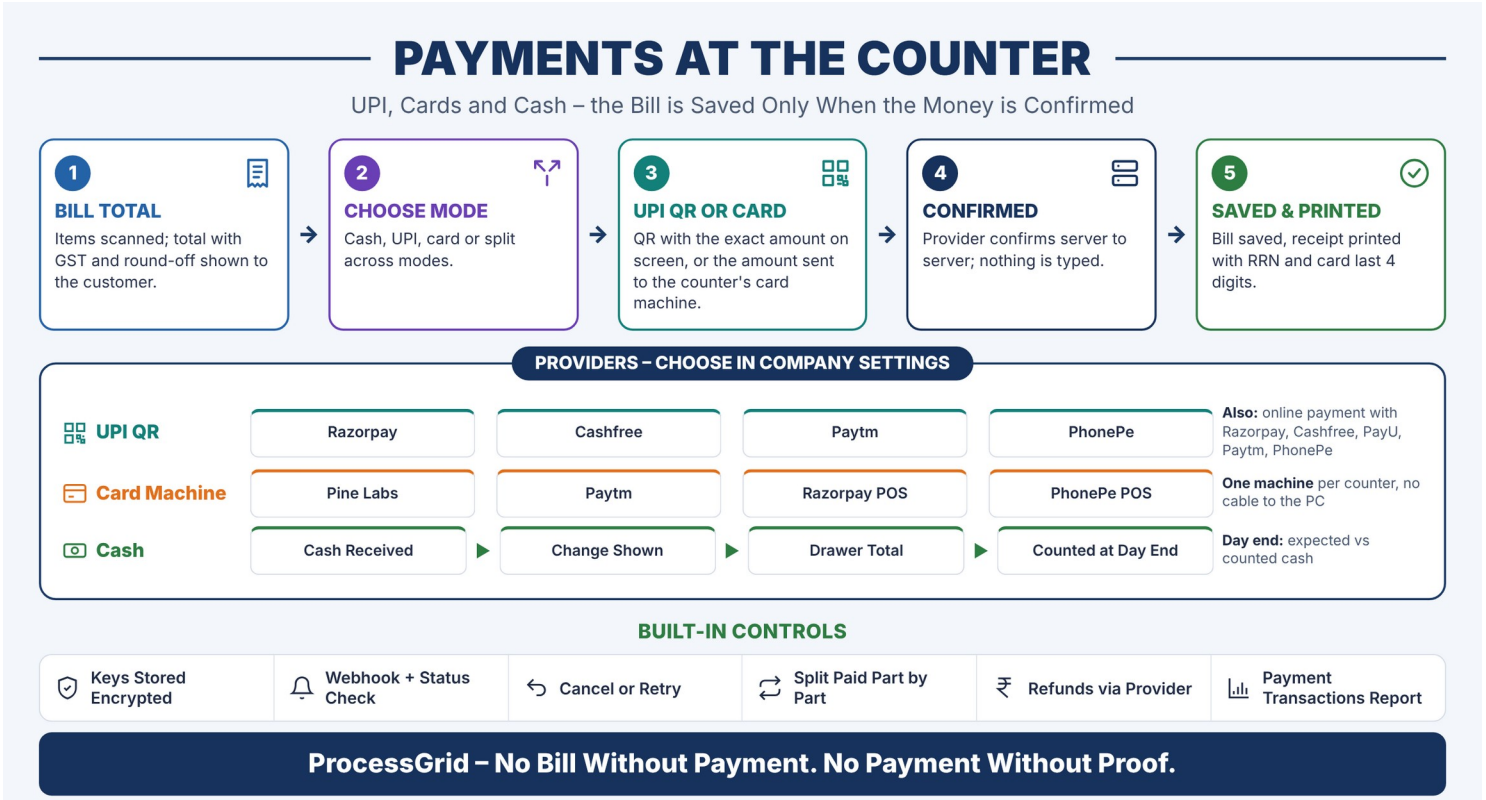
Sales, collections by mode, stock and day-end differences of every branch on the phone. Purchases and exceptions approved from anywhere.

For Accounts & Purchase

Sales, GST and the cash, UPI and card ledgers are posted from every bill, with no re-entry of figures.

For Cashiers & Floor Staff

A simple scan-and-pay screen. Each person sees and completes only the step assigned to them.



Fast Billing & Payments at the Counter

ProcessGrid gives each counter one simple screen: scan the items, take the payment and print the receipt. Prices come only from the price list, so nothing is typed at the counter, and the bill is saved only when the payment is confirmed.

Billing at the Counter

- Barcode Scanning: EAN, UPC, Code 128, QR & Own Codes
- Weighing-Scale Labels for Loose Items
- Repeat Scans Add to the Same Line
- Tax-Inclusive Prices with GST Worked Out
- MRP and You Save on Screen and Receipt
- Thermal Receipt with Logo (80 / 58 mm)
- Direct Printing Without a Print Dialog
- Several Bills at Once in Separate Tabs

Payments

- UPI QR: Razorpay, Cashfree, Paytm, PhonePe
- Card Machines: Pine Labs, Paytm, Razorpay POS, PhonePe POS
- Cash with Change Shown
- Split Across Cash, UPI and Card
- Bill Saved Only After Payment Is Confirmed
- RRN and Card Last 4 Digits on Record
- Customer Display with Total and QR
- Refunds Through the Provider

Packed Goods

Scanned by barcode at the shelf price, with the MRP and the saving shown for every item.

Loose Items by Weight

Weighed on the store's scale: the label gives the item and the weight, the price list gives the rate.

Several Customers at Once

Each bill in its own tab, so a customer still looking for a wallet does not hold up the queue.

Barcodes, Prices & Offers

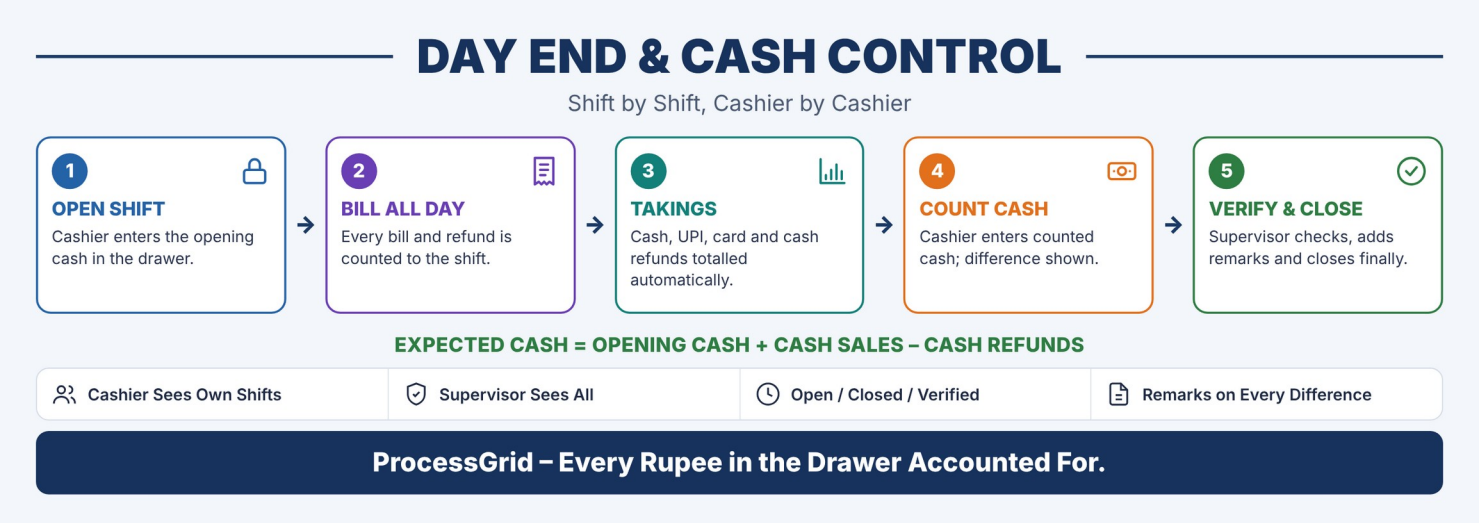
Every product carries its barcode, every counter sells from the price list, and offer prices are changed for all products at once from Excel.

Barcodes

- Barcode and Type on Every Product
- One Barcode per Product Across All Companies
- Check Digit Verified for EAN and UPC
- Barcodes Loaded in Bulk from Excel
- Scale Item Numbers (PLU) for Loose Items
- Scale Label Layout Set for Each Store
- Purchase Orders and Invoices Printed with Barcodes

Price Lists & Offers

- List Price and MRP for Every Item
- Tax-Inclusive or Tax-Exclusive Price Lists
- Default Price List for the Counter
- Offer Prices Changed from Excel in One Step
- List Price Never Above MRP
- Separate Lists for Retail, Wholesale and Dealers
- Discount Lists for B2B Customers



Day End, Returns & Refunds

Every cashier works in a shift that opens with the cash in the drawer and closes with the cash counted. A supervisor checks each shift and closes it finally.

- Opening Cash Entered at Shift Start
- Cash, UPI and Card Takings Totalled Automatically
- Expected vs Counted Cash with Difference
- Cashier Remarks on Every Difference
- Supervisor Verification and Final Close
- Returns by Credit Note from the Original Bill
- Refund by Cash, UPI or Card
- Cash Refunds Counted in the Day End
- Stock and Accounts Updated with the Return
- Payment Transactions Report with RRN

Every rupee in the drawer is accounted for, shift by shift and cashier by cashier.

Purchasing, Stores & Stock

- ✓ Purchase Orders, Goods Receipt & Supplier Invoices
- ✓ One Counter Store per Branch, Updated with Every Bill
- ✓ Stock Transfers Between Branches
- ✓ Inventory Management with Reorder Levels
- ✓ Batches and Expiry Dates
- ✓ Supplier Quotation Comparison & Approval
- ✓ Opening, Closing and Physical Stock
- ✓ Item Ledger by Store and Product
- ✓ Supplier Portal for Order Status



GST, Accounts & Online Orders

Each bill posts sales, GST and the cash, UPI or card ledger at once, and online orders are marked paid only when the payment gateway confirms the payment.

GST & Accounts

- POS Bills Reported as B2C in GSTR-1
- CGST and SGST Worked Out from Shelf Prices
- Cash, UPI and Card Ledgers per Payment Mode
- Walk-In Customer Settled with Every Bill
- E-Invoice and E-Way Bill for B2B Sales
- Credit Notes for Returns
- Audit Trail for Every Bill

Online Orders & B2B Sales

- Online Payment: Razorpay, Cashfree, PayU, Paytm, PhonePe
- Order Marked Paid Only When the Gateway Confirms
- Customer and Dealer Portals
- Quotations, Orders and Invoices for Institutions
- Price and Discount Lists per Customer
- Receivables Follow-Up
- Sales by Branch, Agent and Employee

Sales & Purchase Analysis: The Whole Business on One Page

Select any mix of purchase orders, purchase invoices, sales orders, prepaid web orders, local and export invoices, choose the period, and **ProcessGrid** builds a complete sales and purchase analysis in seconds, from company totals down to every product line.



Illustrative figures. Every chart is drawn from the vouchers you select, for the dates you choose.

Sales, Purchase & GST Analysis

- Sales vs Purchases by Month, with Running Totals
- Product Share, ABC Class, Margin & Discount
- Customer & Supplier Ranking and Dependence
- Sales by State, City, Agent, Dealer & Employee
- New vs Repeat Customers by Month
- GST Output vs Input, Rate-Wise & Monthly

Orders, Payments & Compliance

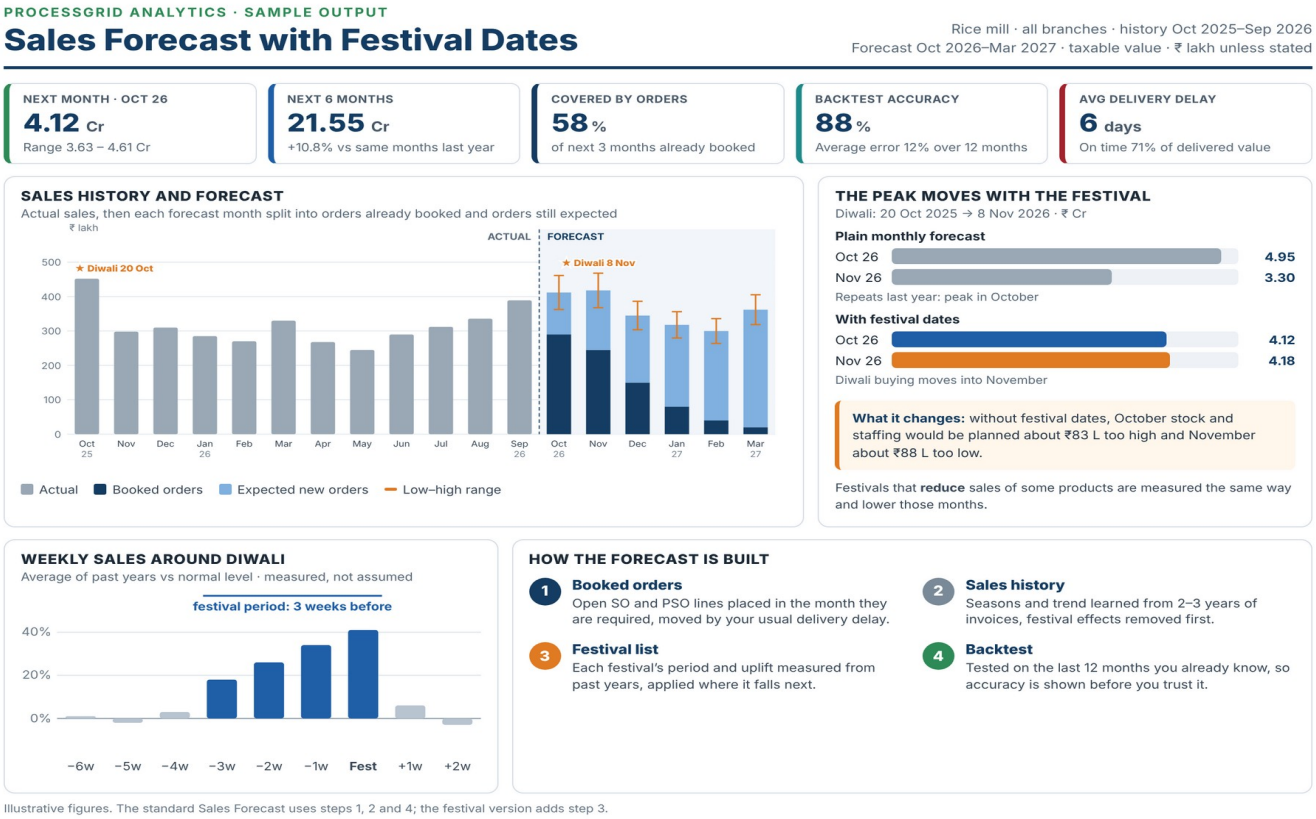
- Sales Orders vs Invoices, PO vs Material Received
- Receivables & Payables Ageing
- Paid vs Pending by Value
- Credit Terms Actually Given
- Approval, E-Invoice & E-Way Bill Status
- Taxable or GST-Inclusive Values in One Click

What to Expect

- **Answers, not piles of reports.** About 45 charts and summary tables on seven tabs, each answering one question: which products earn, who buys, who supplies and where cash is held up.
- **Problems show up early.** Dependence on a few customers, a product losing share, rising overdue amounts and pending e-invoices are visible as soon as the period is chosen.
- **GST checked before filing.** Output, input and net tax by month and by rate, ready to reconcile with returns.
- **No extra data entry.** Everything comes from the vouchers already in ProcessGrid, and a user guide explains every chart.

Sales Forecast: Plan Ahead with Orders, History & Festivals

ProcessGrid forecasts sales for the next 1 to 12 months, by month and by product, from what it already holds: open sales orders, two to three years of invoices and, in the festival version, the dates of the festivals that move your market. Choose the standard forecast or the festival-adjusted one to suit your business.



Illustrative figures. The standard Sales Forecast uses steps 1, 2 and 4; the festival version adds step 3.

Sales Forecast

- Open Orders Placed by Required Date & Usual Delay
- Seasonal Pattern & Trend Learned from Invoices
- Month-Wise Forecast in Value and Quantity
- Low–High Range from Measured Error
- Delivery Delay & On-Time Performance
- Backtest on the Last 12 Months

Forecast with Festival Dates

- Festival Dates Entered Once a Year
- Effect Period Measured from Past Sales
- Rise or Fall in Sales for Each Festival
- Peak Moves When the Festival Moves
- Weekly Sales Pattern Around Each Festival
- What-If Testing of Festival Periods

What to Expect

- **A forecast you can check.** Every month shows how much is already booked, how much is still expected, and how accurate the method was on your own past year.
- **Festival months planned right.** When Diwali moves from October to November, stock, purchase and staffing plans move with it instead of repeating last year.
- **Order book kept honest.** Overdue and stale orders, late deliveries and order lines without prices are listed for action before they distort the plan.
- **Plans by product.** Quantity forecasts per product feed purchase and stock plans. Two to three years of data give the most reliable results.

Know what is coming, not just what has happened.

Finance & Accounting

- ✓ Voucher Approval Workflows
- ✓ Ledger Enquiry & Drill-Down Analysis
- ✓ Profit & Loss and Balance Sheet
- ✓ Weekly Cash Flow
- ✓ Receivables & Payables Management
- ✓ Branch-Wise Profitability
- ✓ Stock Statements for Working-Capital Limits
- ✓ Audit Trail & Modification History
- ✓ Abnormal Transaction Detection



Scalability, Security and Deployment Options

- ➢ Enterprise-Grade Security & Audit-Ready Controls
- ➢ Flexible Cloud, Hybrid & On-Premises Deployment Options
- ➢ Scalable Architecture for Multi-Company, Multi-Location Operations

Mobile App (PWA)

- ➢ One Installable App for Owners, Staff, Suppliers & Dealers on Any Device
- ➢ Real-Time Approvals, Notifications, Tracking & Role-Based Operational Access
- ➢ Can Be Published on Google Play & App Store Under Your Own Brand

ProcessGrid gives enterprise-grade control, compliance and intelligence, without enterprise-level cost

Designed and Developed by

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Innovative Matrix Softech Pvt. Ltd. is a technology-driven software company focused on building intelligent enterprise solutions for modern businesses. The company specializes in ERP platforms, workflow automation, business process management and software security technologies.

ProcessGrid has been architected by professionals with decades of real-world experience in manufacturing systems, enterprise software design, ISO management systems, audit processes and workflow automation.