Your business isn't modular. Why should your software be?

A workflow-driven business execution platform, with AI built in — from the first customer message to the final audit.



ProcessGrid is an AI-enabled business execution platforms which allows you to manage every process workflow of your business. It's designed for startups, MSMEs and growing enterprises that require operational control, process transparency and intelligent automation.

ERP, workflows, compliance and operational intelligence — unified in a single integrated platform.

Applicable Across Industries

- **Startups**
- **MSMEs**
- **Service Providers**
- **Real Estate Developers**
- **Hospitals**
- **Manufacturers**
- **Agro-Processors**
- **Distributors**
- **Retail & Supermarkets**
- **Marketplaces**

And Additional Industry Solutions ...

Key Value Proposition

- ❖ Business Process Designer
- ❖ Workflow Designer
- ❖ Record Designer: Over 35 Predefined Records
- ❖ Financial Audit Intelligence and Fraud Detection.
- ❖ GST-compliance: E-invoicing, E-way bill, Returns
- ❖ Multi-Language, Multi-Currency Support.
- ❖ Android & iOS Mobile Applications

One Platform. Any Workflow. Complete Control

PWA App
Install. Access. Perform.
On Any Platform.

iOS — iPhone / iPad
Android — Phone / Tablet
Windows — PC / Laptop
macOS — Mac / Laptop

One App. Any Device. Seamless Experience.



Business Process Management

ProcessGrid enables organizations to design, automate and monitor virtually any business workflow based on operational requirements and approval structures.

Configure Workflows For

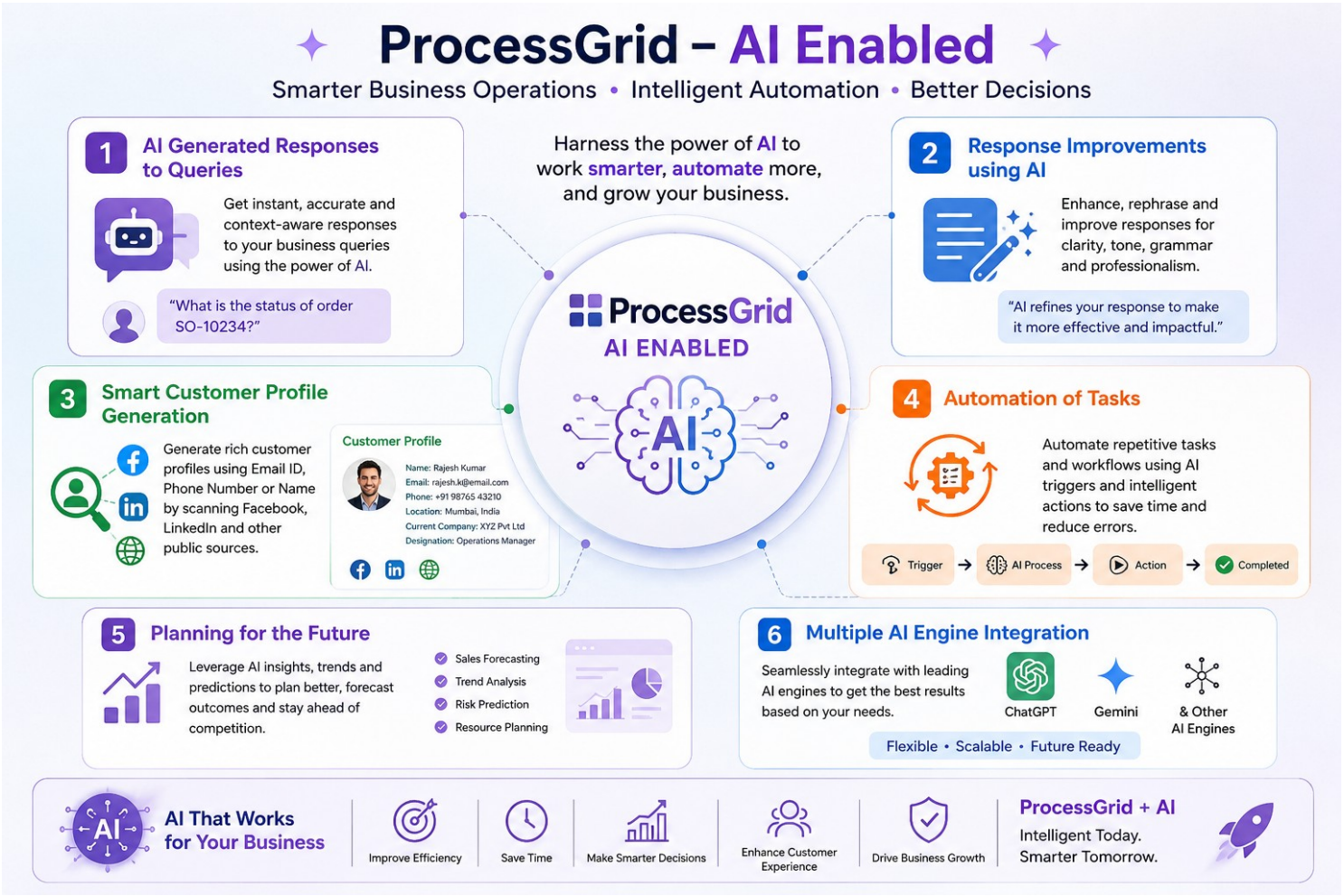
- CRM & Sales
- Service Management
- Complaint Handling
- Production Planning
- Installation Tracking
- Procurement & Approvals
- Internal Task Management

Visual Workflow Monitoring

- Kanban Boards
- Gantt Charts
- Calendar Views
- List Views
- Tasks List / To Do Lists
- Real-Time Dashboards
- Process Analytics & Reports

The platform supports multi-stage workflows, role-based approvals, delayed tasks highlighted on a timeline Kanban for the team lead to reassign, automated notifications and real-time process visibility across departments and locations.

ProcessGrid helps improve accountability, operational transparency and process efficiency across the organization



AI-Powered Automation & Intelligence

- **AI-Powered Responses** – Generate instant, accurate, and context-aware responses to user queries.
- **AI Content Enhancement** – Improve emails, messages, documents, and business communications with AI-assisted rewriting and refinement.
- **Intelligent Customer Profiling** – Build comprehensive customer profiles using email address, phone number, name, and publicly available information from professional and social platforms.
- **Task Automation** – Automate repetitive business tasks, workflows, approvals, reminders, and routine operations.
- **Predictive Planning** – Analyze trends, generate plans, and receive AI-driven recommendations for better business decisions.
- **Multi-AI Engine Support** – Seamlessly integrate with leading AI platforms including **ChatGPT**, **Gemini**, and other AI models to suit your business needs.

Empower your business with intelligent automation, faster decision-making, and seamless AI integration.



Marketplace Workflow

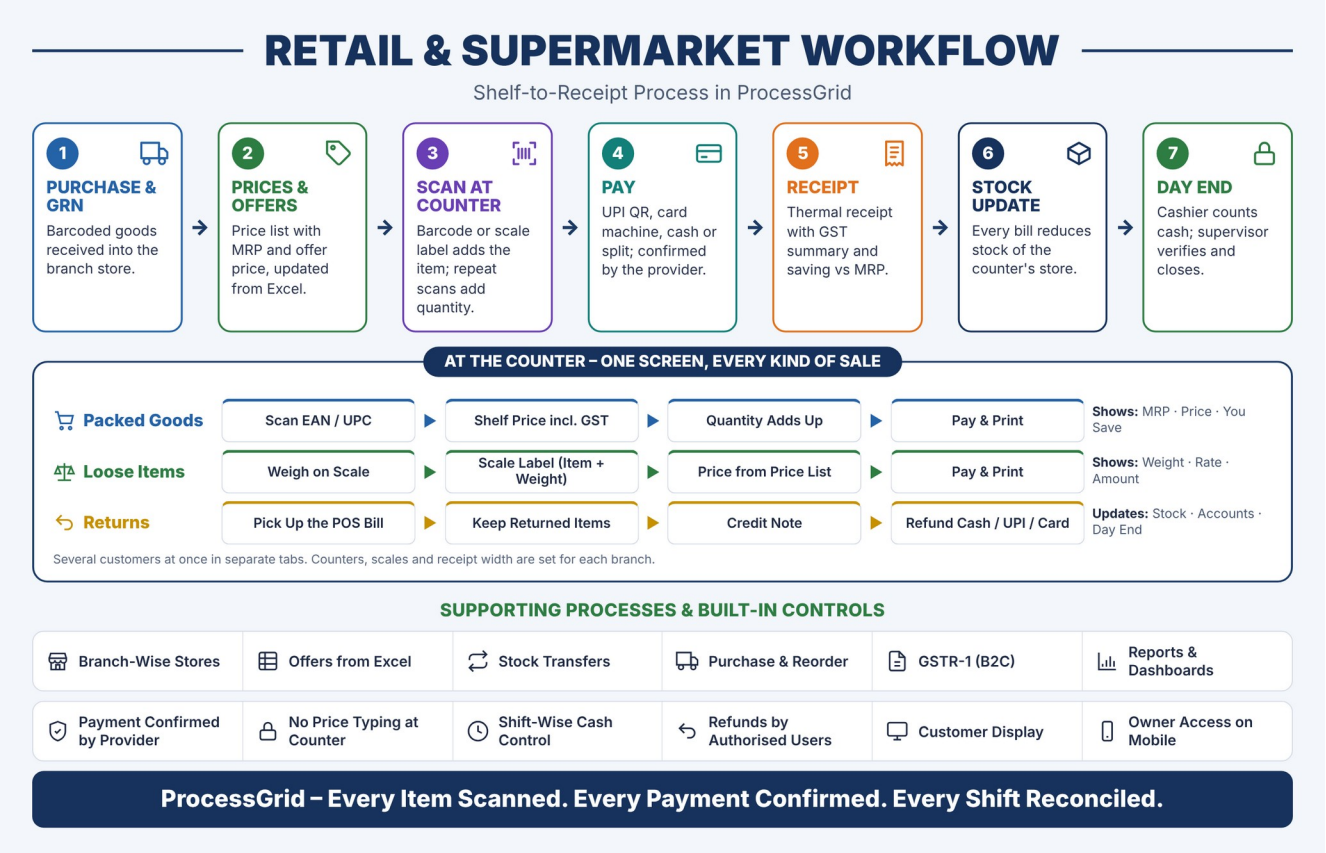
ProcessGrid enables organizations to build and manage complete marketplace workflows for service aggregators, B2B marketplaces and digital service platforms.

Customers can place requests through web or mobile apps, while service providers receive instant notifications, job assignments and workflow-driven task management.

Marketplace Features

- Customer & Provider Onboarding
- Service Booking & Job Assignment
- Live Status Tracking
- Approval Workflows
- Payment Settlement
- Customer Feedback & Ratings
- Mobile Apps for Customers & Partners
- Real-Time Notifications & Dashboards

ProcessGrid enables businesses to launch and manage scalable and fully controlled digital marketplace platforms with real-time operational visibility



Retail & Supermarket Workflows

ProcessGrid runs supermarkets, grocery and general stores, pharmacies and retail chains from purchase to the cash counter, with barcode billing, weighing-scale labels and UPI or card payments confirmed directly by the payment provider.

Shelf prices include GST and show the saving against MRP, every bill reduces the stock of the branch store, and each cashier's shift is closed with counted cash and verified by a supervisor.

Retail & Supermarket Features

- Barcode & Weighing-Scale Label Billing
- Tax-Inclusive Prices with MRP Savings
- Thermal Receipts & Customer Display
- Several Bills at Once (Hold & Recall)
- UPI QR: Razorpay, Cashfree, Paytm, PhonePe
- Card Machines: Pine Labs, Paytm, Razorpay POS, PhonePe POS
- Cash, UPI, Card & Split Payments
- Shift Close & Supervisor Verification
- Returns with Cash, UPI or Card Refund
- Branch-Wise Stock & GSTR-1 (B2C)

ProcessGrid gives retailers control over every item, every payment and every shift, from shelf to receipt



Real Estate Developers Workflow

ProcessGrid helps real estate developers manage the complete lifecycle of projects — from lead enquiry and flat/villa booking to construction tracking, payment management and final handover.

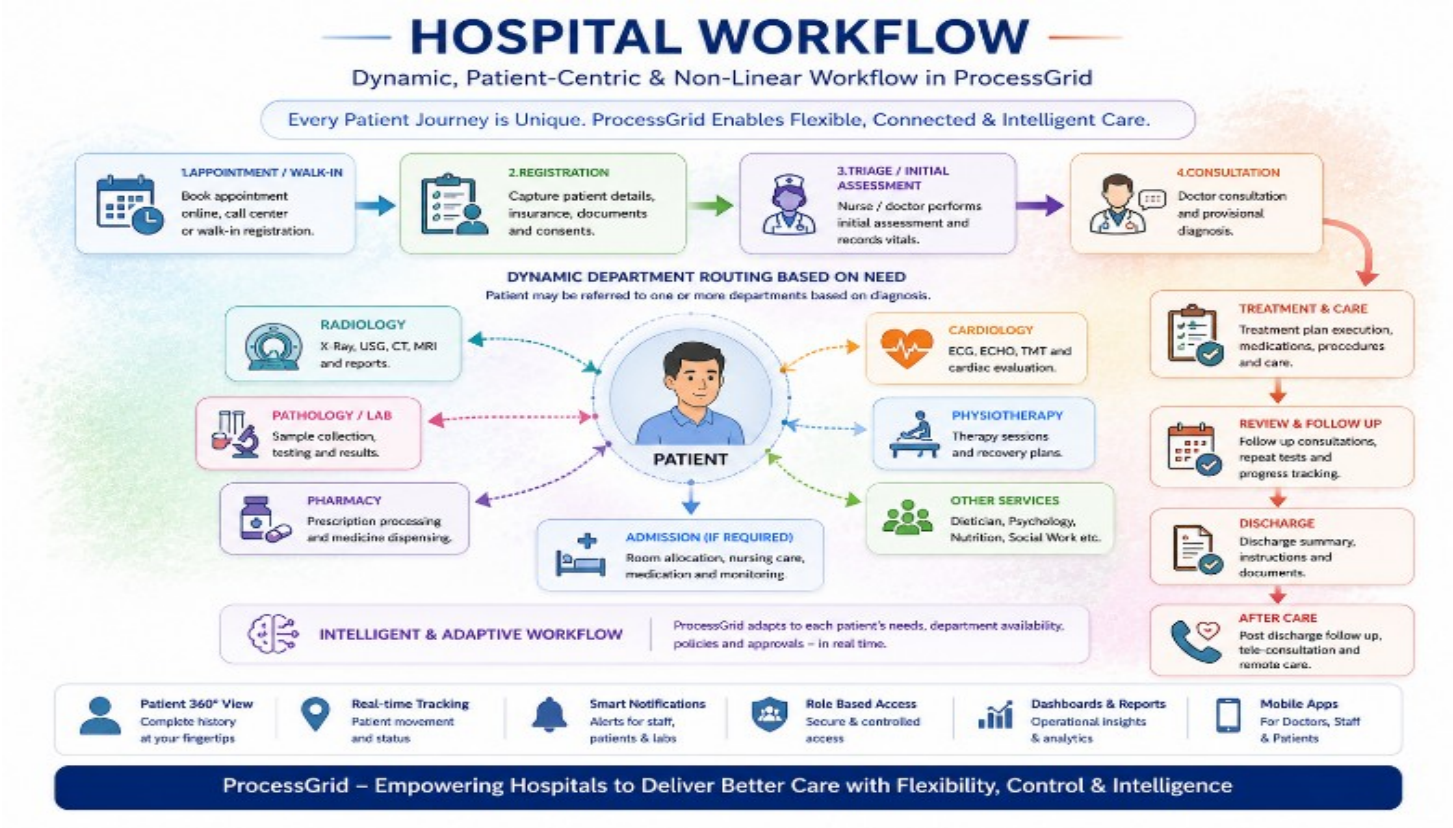
The platform provides centralized control over projects, towers, floors, units, customer documents, approvals and milestone-based payment schedules.

Real Estate Developers Features

- Flat / Villa Booking
- Customer & Agreement Management
- Payment Schedule Tracking
- Construction Milestone Monitoring
- Contractor Workflow Management
- Customer Portal Access
- Handover & After-Sales Service
- Real-Time Project Dashboards

Construction projects can be managed using customizable workflows, Gantt Charts and Kanban Boards tailored to each organization's process.

ProcessGrid helps real estate developers improve execution control, project transparency, customer communication and timely project delivery



Hospital Workflow

Hospital workflows are dynamic and patient-driven, where patients may move across multiple departments based on diagnosis, treatment requirements and medical decisions.

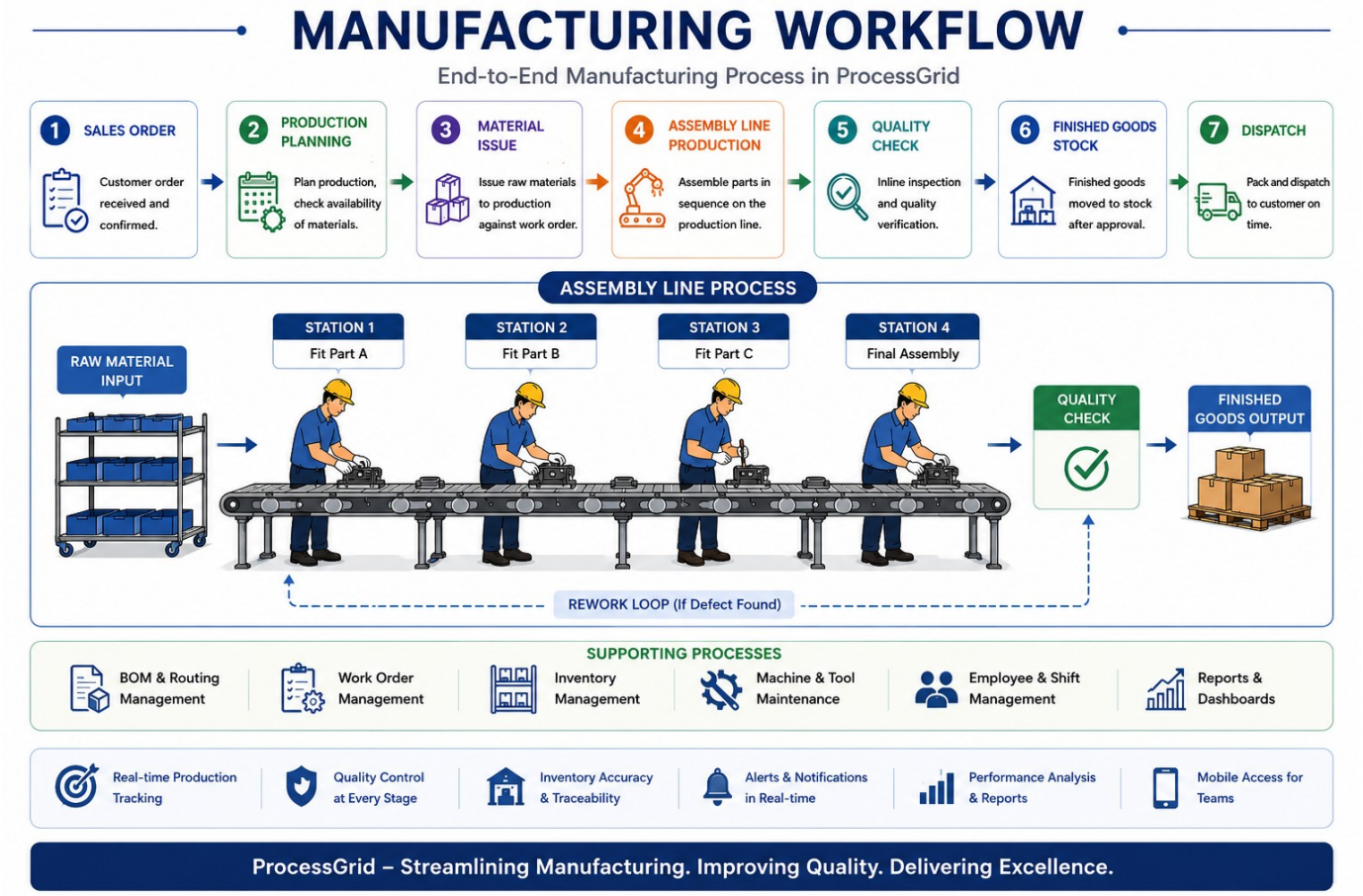
ProcessGrid enables hospitals to manage flexible "any process to any process" workflows without being restricted to fixed workflow structures.

Hospital Workflow Features

- Single Integrated Patient Visit Life Cycle Management
- Patient Consent Workflows for Data Sharing
- Record Access Log for Audit
- Ward management, Billing, Insurance integration
- Record Deletion Request management
- DPDP and HIPPA compliance-oriented architecture
- Configurable support for ICD-10, SNOMED CT, and other coding standards

The platform provides centralized visibility into patient movement, treatment progress, approvals and departmental coordination.

ProcessGrid helps hospitals improve operational efficiency, patient care coordination and service quality through intelligent workflow automation



Manufacturing Workflows

ProcessGrid enables manufacturers to design and manage complete production workflows — from sales orders and production planning to assembly operations, quality control and final dispatch.

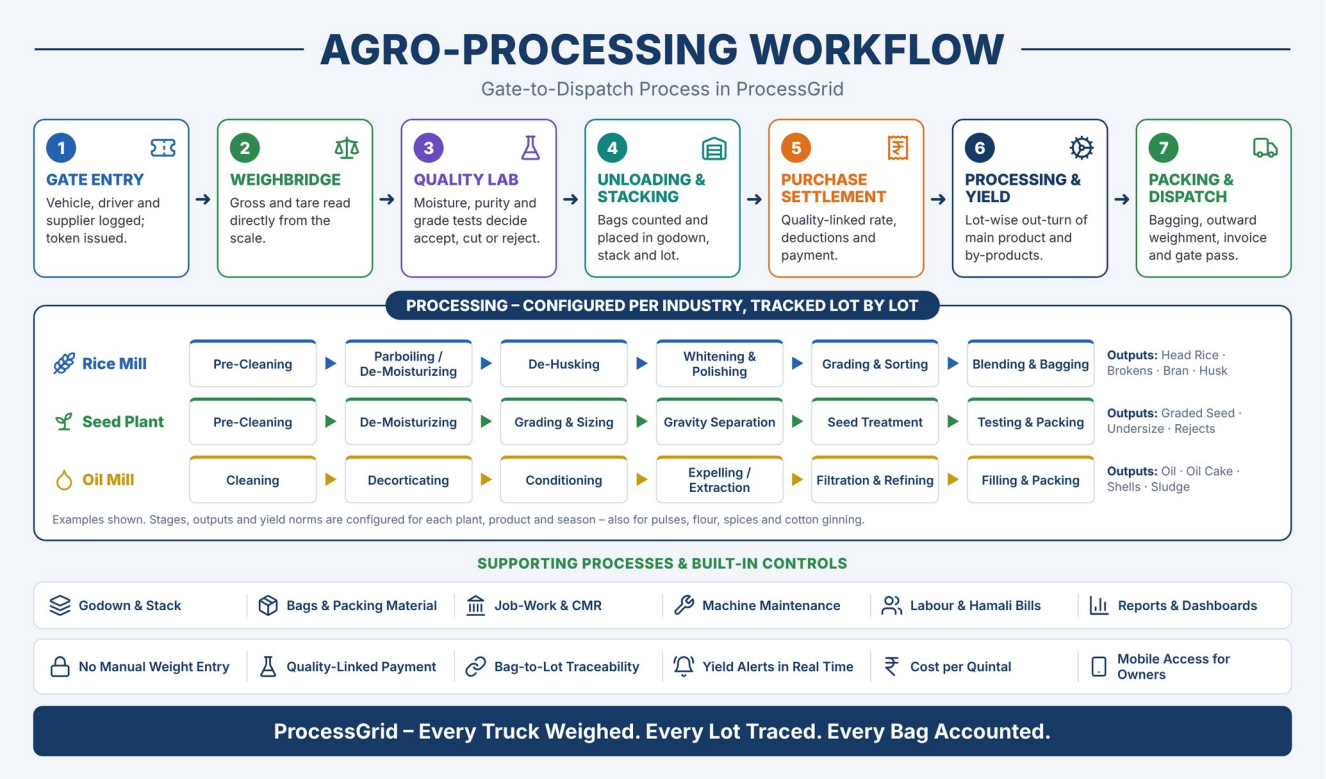
The platform supports multi-stage manufacturing workflows, production tracking, inventory movement, approvals and audit-ready process management.

Manufacturing Management Features

- Production Planning & Work Orders
- Assembly Line Workflow Management
- Inventory & Material Tracking
- Quality Control & Inspection
- Scrap & Rework Management
- Batch Traceability
- Machine & Shift Monitoring
- Production Dashboards & Reports

ProcessGrid supports ISO / BIS / ASTM compliant quality workflows including sampling plans, corrective actions, preventive actions and non-conformance management.

Integrated dashboards, alerts and mobile access help manufacturing teams improve production control, operational efficiency and process traceability



Agro-Processing Workflows

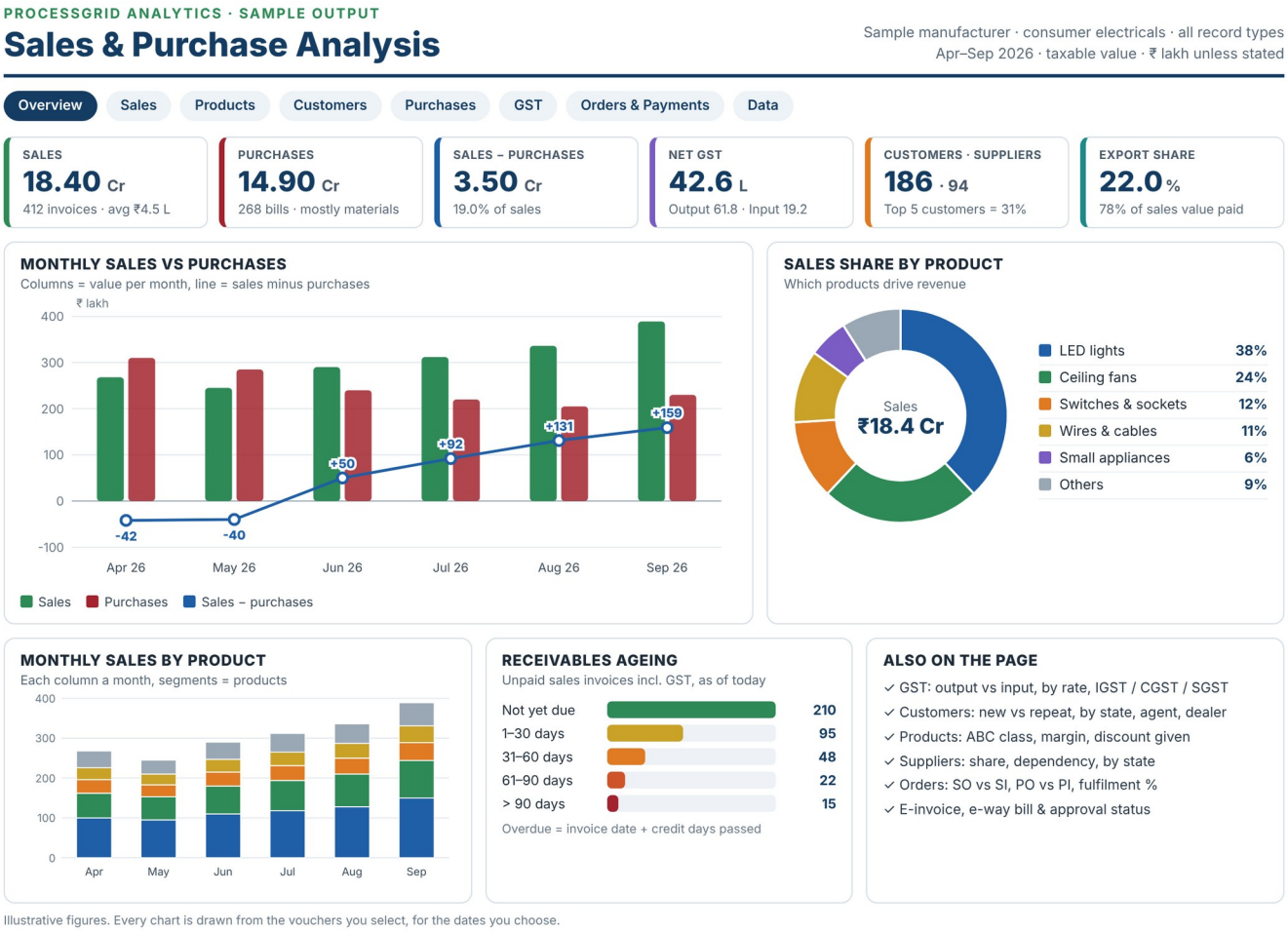
ProcessGrid runs rice, seed, oil, dal, flour and spice mills, cotton ginning and job-work units as one controlled workflow from gate entry to dispatch, with gross and tare weights read directly from the weighbridge.

Raw material quality sets the purchase rate, the yield of every lot is checked against norms for the main product and by-products, and every bag can be traced back to its supplier and forward to its customer.

Agro-Processing Features

- Weighbridge-Integrated Gate Entry
- Quality-Linked Raw Material Pricing
- Lot-Wise Yield & By-Product Analysis
- Godown, Stack & Gunny Bag Control
- Job-Work & Custom Milling (CMR)
- Bag-to-Lot Traceability
- Export & Institutional Sales
- GST E-Invoice & E-Way Bill
- Hamali & Contract Labour Billing
- Multi-Language Mobile App

ProcessGrid gives agro-processing units control over every kilo, every bag and every rupee, from gate to dispatch



Sales & Purchase Analysis

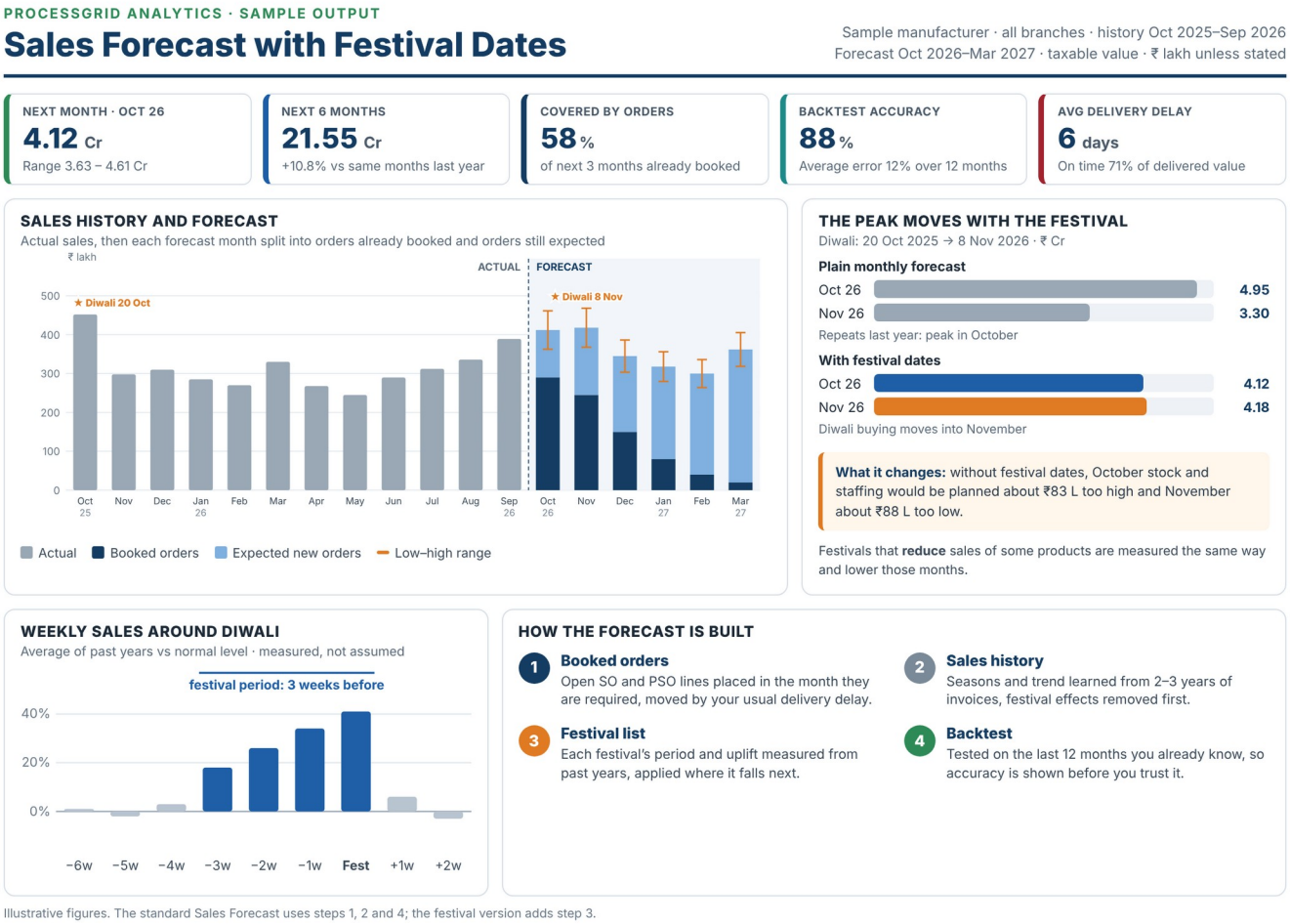
Select any mix of purchase orders, purchase invoices, sales orders, prepaid web orders, local and export invoices, choose the period, and **ProcessGrid** builds a complete sales and purchase analysis in seconds, from company totals down to every product line.

Analysis Features

- Sales vs Purchases by Month
- Product Share, ABC Class & Margin
- Customer & Supplier Ranking
- Sales by State, Agent & Dealer
- GST Output vs Input, Rate-Wise
- Orders vs Invoices, PO vs Receipts
- Receivables & Payables Ageing
- Paid vs Pending by Value
- New vs Repeat Customers
- E-Invoice & E-Way Bill Status

What to expect: about 45 charts and summary tables on seven tabs, each answering one question: which products earn, who buys, who supplies and where cash is held up. Problems show up as soon as the period is chosen, with no extra data entry.

Every voucher you already enter becomes a decision-ready view of your business



Illustrative figures. The standard Sales Forecast uses steps 1, 2 and 4; the festival version adds step 3.

Sales Forecast with Festival Dates

ProcessGrid forecasts sales for the next 1 to 12 months, by month and by product, from open sales orders and two to three years of invoices. The festival version also uses festival dates, so when Diwali moves from October to November, the peak moves with it.

Forecast Features

- Open Orders by Required Date & Delay
- Seasonal Pattern & Trend
- Forecast in Value and Quantity
- Low–High Range from Measured Error
- Backtest on the Last 12 Months
- Festival Dates Entered Once a Year
- Festival Period Measured from Sales
- Rise or Fall in Sales per Festival
- Weekly Pattern Around Festivals
- What-If Testing of Festival Periods

What to expect: every month shows how much is already booked, how much is still expected and how accurate the method was on your own past year, so purchase, production and staffing plans follow real demand.

Know what is coming, not just what has happened

CRM & Sales Automation

- ✓ Lead & Opportunity Tracking
- ✓ Quotation & Approval Workflow
- ✓ GST-Compliant Invoicing
- ✓ WhatsApp / Email / SMS Integration
- ✓ Customer & Dealer Portals
- ✓ AI-Based Sales Forecasting
- ✓ Kanban Pipeline Monitoring.



Purchasing & MRP

- ✓ Multi-Stage Bill of Materials (BOM) Based MRP
- ✓ Automatic Purchase Order Generation
- ✓ Supplier Approval Workflows
- ✓ Supplier Price & Quotation Management
- ✓ Inventory & Material Planning
- ✓ Purchase Budget Forecasting
- ✓ Supplier Analytics & Performance Monitoring
- ✓ Financial Requirement Planning During MRP
- ✓ Supplier Portal with Role-Based Access



Finance & Accounting

- ✓ Voucher Approval Workflows
- ✓ Ledger Enquiry & Drill-Down Analysis
- ✓ Profit & Loss and Balance Sheet
- ✓ Cash Flow Forecasting
- ✓ Receivables & Payables Management
- ✓ Audit Trail & Modification History
- ✓ Abnormal Transaction Detection
- ✓ Risk Scoring & Compliance Monitoring
- ✓ Flexible Valuation & Audit Traceability



Investor-Ready Financial Audit & IFRS Compliance Workflows

Scalability, Security and Deployment Options

- ➢ Enterprise-Grade Security & Audit-Ready Controls
- ➢ Flexible Cloud, Hybrid & On-Premises Deployment Options
- ➢ Scalable Architecture for Multi-Company, Multi-Location Operations

Available on

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Mobile Applications

- ➢ Android & iOS Mobile Apps for Employees, Customers & Partners
- ➢ Real-Time Approvals, Notifications, Tracking & Role-Based Operational Access

ProcessGrid empowers startups and MSMEs with enterprise-grade governance, compliance and intelligence, without enterprise-level cost or complexity.

About Us

ProcessGrid is designed and developed by Innovative Matrix Softech Pvt Ltd.

Designed and Developed by

Innovative Matrix Softech Pvt Ltd

Email: Info@ProcessGrid.in

Web: www.ProcessGrid.in | www.InnovativeMatrix.in

Innovative Matrix Softech Pvt. Ltd. is a technology-driven software company focused on building intelligent enterprise solutions for modern businesses. The company specializes in ERP platforms, workflow automation, business process management and software security technologies.

ProcessGrid has been architected by professionals with decades of real-world experience in manufacturing systems, enterprise software design, ISO management systems, audit processes and workflow automation.

The company is among the pioneers in India in software licensing, USB dongle-based protection and anti-piracy solutions for fonts, VFX and desktop software applications.

Request a Demonstration

See ProcessGrid configured for your own processes.
Write to Info@ProcessGrid.in or call +91 **8919039916**.

One Platform. Any Workflow. Complete Control.